

SUBJECT: Older Adult CIW Inspection 2019 – Adults Social Services

MEETING: Adult Select Committee

DATE: 10th March 2020

DIVISIONS/WARDS AFFECTED: All

1. PURPOSE

- 1.1 To provide members with the Inspection of Older Adults Services Report 2019 (The prevention and promotion of independence for older adults (over 65) living in the community).
- 1.2 To provide members with the Authorities response to the priorities for improvement and the progress to date in relation to each priority.

2. BACKGROUND

- 2.1 The Social Services and Well-being (Wales) Act 2014 (SSWBA) is the legal framework that brings together and modernises social services' law in Wales.
- 2.2 The Act imposes duties on local authorities, health boards and Welsh Ministers that requires them to work to promote the well-being of those who need care and support, and carers who need support.
- 2.4 The principles of the Act are:
 - Support for people who have care and support needs to achieve well-being
 - People are at the heart of the new system by giving them an equal say in the support they receive
 - Partnership and co-operation drives service delivery
 - Services will promote the prevention of escalating need and the right help is available at the right time
- 2.5 Following on from SSWBA, Welsh Government has published "A Healthier Wales", a strategic plan developed in response to a Parliamentary Review of the long-term future of health and social care.
- 2.6 A Healthier Wales explains the ambition of bringing health and social care services together, so they are designed and delivered around the needs and preferences of individuals with a much greater emphasis on keeping people healthy and promoting well-being. A Healthier Wales describes how a seamless whole system approach to health and social care should be co-ordinated.
- 2.7 Ministers have recorded the importance of having confidence and ambition in the sector to deliver results. In response, Care Inspectorate Wales (CIW) and Healthcare Inspectorate Wales (HIW) have developed their approach to inspection with a focus on collaboration and strengths with the Intention of supporting innovation and driving improvement.

3. RECOMMENDATIONS

- 3.1 Members are invited to scrutinise the report and accompanying information to ensure that a robust and evidence-based response to the identified priorities has been presented.

4. KEY ISSUES

- 4.1 The inspection report outlines how well the local authority with its partners is promoting independence and preventing escalating needs for older adults. The inspection identified where progress has been made in giving effect to the SSWBA and where improvements are required.

- 4.2 CIW and HIW evaluated the quality of the service from the parameters of the four underpinning principles of the SSWBA (2.4) and considered their application in practice at three levels

- Individual
- Operational
- Strategic

- 4.3 The inspection was carried out over a two-week period. CIW collected information and evidence from a variety of sources; interviews, observations, meetings, policies and procedures and case files.

4. REASONS:

- 4.1 To ensure that members have oversight of the Older Adults Inspection report and have had the opportunity to scrutinize recommendations and responses.

5 RESOURCE IMPLICATIONS

- 5.1 None

6 WELL-BEING OF FUTURE GENERATIONS IMPLICATIONS (INCORPORATING EQUALITIES, SUSTAINABILITY, CORPORATE PARENTING AND SAFEGUARDING)

- 6.1 There are no specific implications identified as a result of this report although some of the performance indicators relate to our safeguarding responsibilities.

7. AUTHORS:

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